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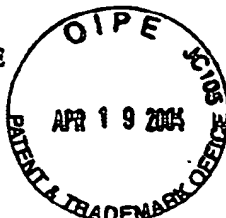
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03/19/2004

LANIER FORD SHAVER & PAYNE
P O BOX 2087
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Kimberle Rogers (Depositor's name)
Kimberle Rogers (Signature)
April 15, 2004 (Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/056,411	01/25/2002	Terry S. Ryan	00-1718.03/US/2	2556

TITLE OF INVENTION: SYSTEM AND METHOD FOR SUPPORTING MULTIPLE CALL CENTERS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1330	\$0	\$1330	06/21/2004
EXAMINER	ART UNIT	CLASS-SUBCLASS			
CHAN, WING F	2643	379-045000			

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1. Lanier Ford Shaver & Payne, PC
2. Anita S. Damian
3.

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(B) RESIDENCE: (CITY and STATE OR COUNTRY)

Tel Control, Inc.

Huntsville, Alabama

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4/15/04

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